

# Using the eRoom plugin with Chrome & Edge/Chrome

The Documentum Client Manager browser extension **and** the eRoom plugin are required for drag/drop and file editing/saving.

Rich Text Edit works in any modern browser and does not require the plugin. IE11 users will be unable to edit Rich Text after the first user updates a Rich Text item with another modern browser.

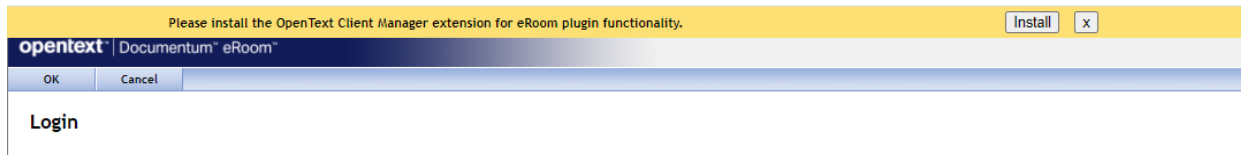
## Software Options

You can work with eRoom using just your web browser, or you can use the eRoom plug-in software.

- Just the web browser
- eRoom plug-in software

1. On the Software Options page, select one of the following options:
  - a) Just the web browser: Select this option if you want to work with eRoom without the eRoom plugin software.
  - b) eRoom plug-in software: Select this option if you want to install the eRoom plugin software which provides additional capabilities such as, drag-and-drop function, and automatic file edit/save handling.

### If you choose to install the plugin



2. Install the OpenText Documentum Client Manager browser extension from the Chrome Store (Edge users must allow Chrome extensions).

 chrome web store

[Home](#) > [Extensions](#) > [OpenText Documentum Client Manager](#)



### OpenText Documentum Client Manager

Offered by: OpenText Documentum Admin

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- a) Launch the browser and access the eRoom URL.
- b) On the Login page, install the OpenText Documentum Client Manager browser extension to use the eRoom plugin capabilities, and **close the browser**.

3. Install the eRoom 16.4.1 plugin (unless you already upgraded the plugin via IE11):

- a) Restart the browser.

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**eRoom Plug-In Setup**

To install the eRoom plug-in software, here's all you need to do:

1. [Download](#) the eRoom plug-in setup program (ClientSetup.exe) to a directory on your hard drive.
2. Shut off your eRoom Monitor, if it's running. Click on the eRoom icon in your Windows taskbar, and pick "Exit" from the pop-up menu.
3. Close all your browser windows, including this one, and then run ClientSetup.exe from the directory you downloaded it to, and follow the setup instructions.
4. After the eRoom setup program finishes, just go to your eRoom URL again.

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ClientSetup (5).exe



- b) Access the eRoom URL and click Download to download the ClientSetup.exe file.
- c) Click on Downloaded file to run the ClientSetup.exe file, follow the steps, and complete the installation.
- d) **Close the browser.**
4. Restart the browser & access the eRoom URL and log in to use the eRoom plugin software capabilities.
5. If the plugin becomes disabled, you can re-enable it from the "my member info" Button on the "My eRooms" page.